

Summer 2009

Product & Service Range

- Fuel Card Solutions
- EU Road Toll Payments
- EU VAT Reclaim
- Printed CMR Solutions
- Printed Consignment Notes
- Ferry Crossings
- Fine Management
- Money Forwarding **NEW**

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1. Welcome to the latest edition of our Newsletter, which is aimed at keeping you informed about everything that is going on at Servitir. We also cover from time to time some relevant "industry" related subjects that we feel may be of interest to you. 2009 has been a very busy year for us in Servitir; the launch of our new website client-zone (www.servitir.com), the expansion of our UK offices in Northumberland and the introduction of brand new exciting services such as the Road-Box toll payment device for the French & Spanish motorways. So, when you also throw in the launch of our UK and European fuel cards, our range of printed stationary such as CMR's and not to mention the latest addition to our service portfolio, Fine Management & Money Forwarding, you can see that we have been working hard to bring you a range of services that ensure that you can rely on Servitir more than ever before. So sit back, relax andread (but please, not whilst driving!).

2. VAT RECOVERY UPDATE

As you are already well aware, we have now passed the end of the 2nd Tax Quarter for 2009. You can now send us your invoices relating to any European purchases between April & June so we can prepare your next VAT Recovery claims.

Please ensure when you send any fuel invoices that you also include any additional drawing sheets which come with your fuel invoices (for example: AS24 invoices).

Please also send any old invoices which may have been missed from the 1st Quarter (January –March) so we can submit these invoices when we do your end of year claims.

Any queries, please contact us for more information.

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- FINE MANAGEMENT
- MONEY FORWARDING

3. Product Focus:

Fine Management **NEW**

When travelling through Europe, our customer's vehicles are susceptible to fines from foreign traffic controls. They have come to rely on us to ensure that any fine gets paid and that their vehicles be back on the road within minutes – not hours! By calling our 24h fine hotline – you ensure that a friendly voice and helpful assistant is at the other end of the line waiting to listen. We offer a pan European coverage and we work in most languages. We enjoy solving problems and we are confident that we can provide the very best customer service possible enabling you to focus on your strengths: running your own business!

Money Forwarding

This is a service which we offer to customers who find themselves abroad with no cash. Whether your wallet has been stolen, your truck broken into or you simply left your credit card in the office – we will strive to send out cash to you wherever you are. Travel in the sure knowledge that help is only a short phone call away!

CALL US TODAY FOR MORE INFORMATION

FINALLY, on behalf of the Servitir team, a big thank you for all of your business throughout this first half of 2009. We very much look forward to supporting your business as much as possible into the second half of the year and beyond. Have a great summer!

Nick Renton, General Manager (UK)